

REPAIR FLAT

Our goal is to make the repair process simple, fast and efficient for you. That's why we offer repairs and maintenance at a **fixed price¹** within **5 working days³**.

Please inform us about the defect in advance, in order to obtain an RMA number.

Service-hotline: +49 (931) 35 90 94-994

E-mail: service@somnomedics.de

RMA - number

Pack the defective unit with the battery and flash card (if available) with the completed form and send it to:

SOMNOmedics GmbH | Repairs

Am Sonnenstuhl 63

D-97236 Randersacker

Germany

Please make sure that the postage is sufficient; items with unpaid postage will not be accepted.

Customer number

Contact person

Customer address

E-mail address

Phone / Fax

Product	Please select			
	Fixed price ³	Maintenance ^{2,3} every 3 years	Loan unit ⁵ desired	Cost estimate ⁴
SOMNOscreen™ plus SOMNO HD SOMNO HD eco	500,00 € <input type="checkbox"/>	375,00 € <input type="checkbox"/>	350,00 € <input type="checkbox"/>	<input type="checkbox"/>
SOMNOtouch™ RESP SOMNOtouch™ RESP eco	445,00 € <input type="checkbox"/>	330,00 € <input type="checkbox"/>	100,00 € <input type="checkbox"/>	<input type="checkbox"/>
SOMNOtouch™ NIBP	445,00 € <input type="checkbox"/>	330,00 € <input type="checkbox"/>	100,00 € <input type="checkbox"/>	<input type="checkbox"/>
SOMNOWatch™ plus	250,00 € <input type="checkbox"/>	190,00 € <input type="checkbox"/>	80,00 € <input type="checkbox"/>	<input type="checkbox"/>
Headbox (SOMNOscreen™ plus, SOMNO HD, SOMNO HD eco)	250,00 € <input type="checkbox"/>		150,00 € <input type="checkbox"/>	<input type="checkbox"/>
Radio transmission module / BT Receiver / Cameras	285,00 € <input type="checkbox"/>		220,00 € <input type="checkbox"/>	<input type="checkbox"/>
Sensors				<input type="checkbox"/>



Error Description

A detailed description of the reason for return is needed and must be exact. "Defective"/ "Broken" is not sufficient and will lead to unavoidable delays in processing.

Serial number:

Place and date

Stamp / Signature

¹ In the event of severe damage to your unit caused by corrosion, electricity, heat, moisture or vibration, as well as in the event of improper handling, in particular failure to observe the operating instructions, operation outside the specification and intervention by unauthorised persons, we reserve the right to issue a cost estimate.

² If defects are unexpectedly discovered during regular maintenance of the equipment, the rectification of which is necessary for proper functioning, we reserve the right to apply the flat-rate repair charge instead of the flat-rate maintenance charge.

³ Flat-rate repair fee and maintenance within 5 working days after arrival of the device at SOMNOmedics GmbH.

⁴ Return shipment after 4 to 6 weeks.

⁵ Flat rate applies for the entire repair period. Please return the loan unit within 14 days of receiving your repaired unit. If you miss the return deadline, we will be forced to charge you the regular purchase price for the loaned device.


Prices excluding VAT and shipping costs.

REPAIR FLAT

Instructions and labels for packaging and return

Return of devices and batteries



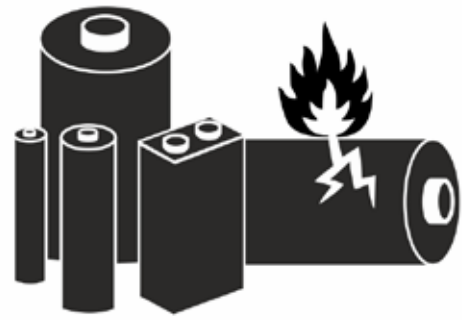
 Important: Enter your telephone number in the corresponding information line of the sticker.



UN 3480

PHONE: _____

Please use this imprint for separate batteries without device and accessories.



UN 3481

PHONE: _____

Please use this imprint for batteries in devices or with accessories.

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Instructions and labels for packaging and return

Return of devices and batteries



For batteries sent by aircraft whether they are packed single, with or inside a device, please always use this additional label with the previous ones.

For further information or in case of any questions please do not hesitate to contact us under our well-known contact details.