

FIXED PRICE REPAIR FORM

We want to make the post-warranty repair process as simple and efficient as possible and avoid prolonged periods where you do not have your device. Therefore, we now offer a 5-working-day¹, fixed price repair option². Before dispatching the device please contact your local dealer (or SOMNOmedics directly) to receive a return merchandise authorization (RMA) number.

To ensure a timely repair – return the broken device with its battery³ and flashcard/memory card (if available), complete this form fully, carefully package the device and send with sufficient postage to:

SOMNOmedics GmbH | Repairs | Am Sonnenstuhl 63 | D - 97236 Randersacker, Germany

Customer number

Contact person

Customer address

E-Mail address

RMA - number

Please inform us about the defect in advance, in order to obtain an RMA number.

Service-hotline:

866 361 9937

E-Mail:

service@somnomedics.de

Phone / Fax

Please select

| Product | Fixed price per device Repair within 5 working days ^{1,3,5} | Cost estimate Return shipment after appr. 4 weeks ⁵ |
|--|---|---|
| SOMNOscreen® plus SOMNOscreen® HD SOMNOscreen® Eco | \$ 545 ⁴ <input type="checkbox"/> | <input type="checkbox"/> |
| SOMNOtouch® RESP | \$ 450 ⁴ <input type="checkbox"/> | <input type="checkbox"/> |
| SOMNOWatch® plus Headbox (SSC, SSC HD, SSC Eco) | \$ 235 ⁴ <input type="checkbox"/> | <input type="checkbox"/> |
| Radio transmission module | \$ 275 ⁴ <input type="checkbox"/> | <input type="checkbox"/> |
| Cameras | \$ 250 ⁴ <input type="checkbox"/> | <input type="checkbox"/> |
| Sensors | <input type="checkbox"/> | <input type="checkbox"/> |



Error Description

A detailed description of the reason for return is needed and must be exact. "Defective"/ "Broken" is not sufficient and will lead to unavoidable delays in processing.

Serial number:

Place and date

Stamp / Signature

¹ From the day of arrival at SOMNOmedics.

² We reserve the right to prepare a cost estimate if your device shows evidence of being damaged as a result of excessive corrosion or current, heat, moisture or vibration; improper or inadequate maintenance or modification and operation outside the product's specifications.

³ It is essential for the correct functioning of the SOMNOscreen™ device that the battery be in the device at all times. Should the SOMNOscreen™ be sent in without a battery, we will return the device with a new battery and the cost of the battery will be added to your invoice.

⁴ Prices excluding VAT and shipping costs.

⁵ (Chargeable) replacement device optional.

Prices for repair loaner: SOMNOscreen® plus, SOMNOscreen® HD, SOMNOscreen® Eco \$ 350 (each), SOMNOtouch® RESP \$ 140 (each) SOMNOWatch® plus \$ 100, Radio transmission module \$ 300.

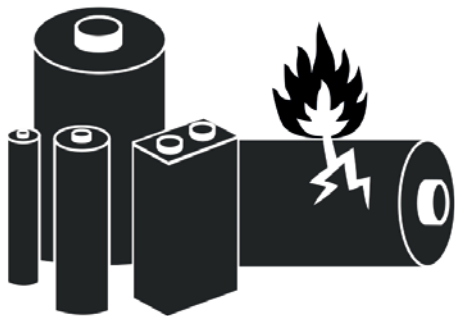
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Instructions and labels for packaging and return

Return of devices and batteries



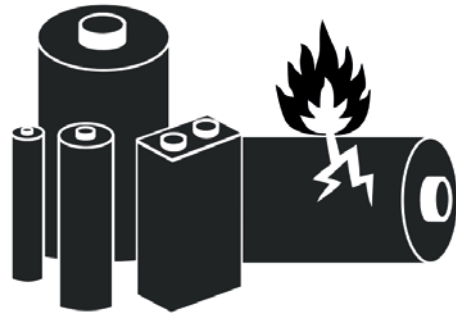
 Important: Enter your telephone number in the corresponding information line of the sticker.



UN 3480

PHONE: _____

Please use this imprint for separate batteries without device and accessories.



UN 3481

PHONE: _____

Please use this imprint for batteries in devices or with accessories.

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Return of devices and batteries



For batteries sent by aircraft whether they are packed single, with or inside a device, please always use this additional label with the previous ones.

For further information or in case of any questions please do not hesitate to contact us under our well-known contact details.